

City Council

Monday 24 June 2019

PRESENT:

Councillor Ball, in the Chair.

Councillor Mrs Beer, Vice Chair.

Councillors Allen, Mrs Aspinall, Bowyer, Mrs Bowyer, Mrs Bridgeman, Buchan, Carson, Churchill, Coker, Cook, Corvid, Dann, Darcy, Deacon, Derrick, Downie, Drear, Evans OBE, Goslin, Haydon, Hendy, James, Mrs Johnson, Jordan, Kelly, Laing, Michael Leaves, Samantha Leaves, Loveridge, Lowry, Mavin, McDonald, Morris, Murphy, Neil, Nicholson, Parker-Delaz-Ajete, Penberthy, Mrs Pengelly, Rennie, Riley, Singh, P Smith, R Smith, Stevens, Jon Taylor, Kate Taylor, Tuffin, Tuohy, Vincent, Ms Watkin, Wheeler, Wigen and Winter.

Apologies for absence: Councillors Sam Davey

The meeting started at 2pm and finished at 19.35pm.

Note: The full discussion can be viewed on the webcast of the City Council meeting at www.plymouth.gov.uk. At a future meeting, the Council will consider the accuracy of these draft minutes, so they may be subject to change. Please check the minutes of that meeting to confirm whether these minutes have been amended.

7. Minutes

The minutes of the meetings held on 18 March 2019, the Extraordinary General Meeting on the 26 March 2019 and the Annual General Meeting on 17 May 2019 were agreed as a true and accurate record.

8. Declarations of Interest

The following declarations of interest were made by councillors in accordance with the code of conduct in respect of items under consideration at the meeting –

Name	Minute Number	Reason	Interest
Councillor Rennie	8.1	Armed Forces veteran	Private Interest
Councillor Kate Taylor	8.5	Partner employed by Devon and Cornwall Police	Private Interest
Councillor Murphy	8.1	Son and grandson in the armed forces	Private Interest
Councillor Mavin	8.1	Not stated	Private Interest
Councillor Wheeler	8.4	School Governor	Private Interest
Councillor Tuohy	8.4	School Governor	Private Interest

Councillor Stevens		8.5	Employed by Devon and Cornwall Police	Disclosable Pecuniary Interest
Councillor McDonald		8.5	School Governor	Private
Councillor Derrick		8.1	Armed forces veteran	Private Interest
Councillor Derrick		8.4	School Governor	Private Interest
Councillor Winter		8.1	Veteran of the Royal Navy	Private Interest
Councillor Winter		8.4	School Governor	Private Interest
Councillor Leaves	Sam	8.4	Works for a school (outside Plymouth)	Private Interest
Councillor Downie		8.4	Employee of a Plymouth School	Disclosable Pecuniary Interest
Councillor Bridgeman	Mrs	8.1	Family members serving in armed forces	Private Interest
Councillor Bridgeman	Mrs	8.4	School Governor	Private Interest
Councillor Darcy		8.5	Employment	Disclosable Pecuniary Interest
Councillor Johnson	Mrs	8.1	Family members served in Northern Ireland.	Private Interest
Councillor Johnson	Mrs	8.3	Volunteers at a foodbank	Private Interest
Councillor Johnson	Mrs	8.4	School Governor	Private Interest
Councillor Carson		8.4	School Governor	Private Interest
Councillor Drean		8.1	Family member served in Northern Ireland	Private Interest
Councillor Jordan		8.1	Royal Navy Veteran	Private Interest
Councillor Beer	Mrs (Deputy Lord Mayor)	8.1	Family member served in Northern Ireland	Private Interest
Councillor Ball	(Lord Mayor)	8.1	Royal Navy Veteran	Private Interest
Councillor Haydon		8.1	Not stated	Private Interest
Councillor Pengelly	Mrs	8.5	Son works for Devon and Cornwall Police	Private Interest

9. **Appointments to Committees, Outside Bodies etc**

The following changes to the appointments to Committees or Outside Bodies were noted:

- Plymouth Energy Community Limited will now operate as Plymouth Energy Community Trust following a change in governance structure. Council noted the appointment of Councillor Buchan as a Director of the Trust.
- Councillor Churchill replaces Councillor Drean as the Vice-Chair of the Brexit, Infrastructure and Legislative Change Overview and Scrutiny Committee.
- Councillor Loverage replaces Councillor Mrs Beer on the Corporate Parenting Group.

10. **Announcements**

The Lord Mayor made the following announcements:

- Congratulations were offered to the seven Plymothians who were announced in the Queen's birthday honours;
- The Oceansgate project has won a prestigious South West region award for regeneration from the Royal Institute of Chartered Surveyors. The project will now be put forward to the national finals in November;
- The Council won the Client of the Year Award and the Image of Construction Award for Building Plymouth at the South West Built Environment Awards;
- The Royal Town Planning Institute's Silver Jubilee Cup was awarded to the City Planning Team for the City Change Fund initiative. This is the highest accolade in the planning profession and the third time that the Council has won this award; and
- The efforts of Pete Curgenvin, School Crossing Patroller and Manadon Vale Primary who put himself at risk to protect children crossing the road were commended.

The Leader of the Council, Tudor Evans OBE made the following announcements:

- An update was provided on Barden with the securing of 400 jobs, following the purchase by HQW who have a vision to significantly grow the business in Plymouth;
- The Barcode development at Bretonside is now 70 per cent let with many new restaurants and leisure opportunities. The planning application for Old Town Street has been submitted and this is important in linking the Bretonside Development to the City Centre. This is a £10m public realm investment;
- A bid has been made to the Government's High Street Fund of £25m to support the development of Colin Campbell Court and the Dingles building;
- The £50m scheme at Derry's is on track to have a 110 bedroom city centre hotel;
- The Plymouth Railway Station project continues and a new concourse design will be completed shortly. The University will repurpose Intercity House to a new Medical and Dental School;

- Prestigious events such as the Fastnet Race have been secured for the city and should be maximised;
- Smart Sound has been launched – a proving area for the design, testing and development of cutting edge products and services for the marine sector; and
- Consultants have been engaged on a new plan for live music in the City in conjunction with the Music Venue Trust – ‘Fighback Plymouth’ will celebrate Plymouth’s grassroots music venues.

The Deputy Leader, Councillor Smith made the following announcements:

- All Councillors have received a briefing relating to student registration at the elections held in May 2019. In summary, clarification has been received from the Electoral Commission which highlighted a procedural error which has now been corrected. It was confirmed that no individual that was ineligible to vote was able to do so.
- Work starts on the Elizabethan House to restore this historic building in Plymouth. The current work will see the building fully restored and repaired over 12 months to be reopened in 2020 as part of the Mayflower celebrations;
- Plymouth City Council has secured £605,000 from the Department for Education to coordinate a city wide holiday activity and food programme for summer 2019; and
- A reminder that it is Armed Forces day this coming Saturday and all are encouraged to attend.

Councillor Jon Taylor, Cabinet Member for Education, Transformation and Skills gave the following announcement:

- Plymouth is a STEM city but still needs more engineers, mathematicians and scientists to meet demand. A new annual competition for schools is therefore being launched along with a programme of key events to encourage young people into STEM subjects.

Councillor Haydon, Cabinet Member for Customer Focus and Community Safety made the following announcements:

- The Purple Flag status has been awarded to Plymouth – this deems it to be a safe, diverse and vibrant city to visit in the evening and night time. Partnership working in the city was especially commended; and
- Cabinet gave its full support at the meeting in June to make Plymouth a Trauma informed city, recognising how childhood trauma can impact on people later in life. This new approach marks the city’s commitment to treat those who have suffered trauma with compassion and to help them to heal.

Councillor Penberthy, Cabinet member for Housing and Cooperative Development gave the following announcements:

- Plymouth has been recognised as a world leader in its work with residents to create solutions to improve lives and communities. The ground breaking approach to crowdfunding and the city change fund has made us one of just ten cities to reach the finals of the cities of service engaged cities award; and

- The recent refugees week which was very successful; Plymouth has now achieved 'city of sanctuary status' and all those involved were thanked for their support.

Councillor Dann, Cabinet Member for Environment and Street Scene gave the following announcements:

- Plymouth has achieved Plastic Free Community Status, confirmed by Surfers Against Sewage;
- The National Marine Park continues to progress with ongoing engagement with stakeholders and individuals, A feasibility study will report back in October:
- The Future Parks Accelerator Fund has secured £622k of funding to radically look at how we manage our parks and green spaces going forward; and
- An update on the climate emergency declared in March 2019, including establishing emergency climate change workshops.

11. **Questions by the Public**

There were no questions from members of the public.

12. **Report from the Independent Remuneration Panel**

Councillor Pete Smith introduced the report from the Independent Remuneration Panel. This was seconded by the Leader, Councillor Evans OBE.

Following a debate, Council approved the recommendations as set out in the report to:

- Make no changes to the level of Special Responsibility Allowances or the Lord Mayor's and Deputy Lord Mayor's personal allowances. Reason: there was no significant evidence to justify a change in allowances:
- Ask the Independent Remuneration Panel to convene in summer 2020 (no later than the end of August) to conduct a full review of member allowances. Reason: to ensure a comprehensive review of allowances.

For the motion (31)

Councillors Allen, Mrs Aspinall, Buchan, Coker, Corvid, Dann, Derrick, Evans OBE, Goslin, Haydon, Hendy, Laing, Lowry, Mavin, McDonald, Morris, Murphy, Neil, Parker-Delaz-Ajete, Penberthy, Rennie, Singh, Pete Smith, Stevens, Jon Taylor, Kate Taylor, Tuffin, Tuohy, Vincent, Wheeler and Winter

Abstentions (24)

Councillors Mrs Beer, Bowyer, Mrs Bowyer, Mrs Bridgeman, Carson, Churchill, Cook, Darcy, Deacon, Downie, Dreaan, James, Mrs Johnson, Jordan, Kelly, Leaves, Mrs Leaves, Loveridge, Nicholson, Mrs Pengelly, Riley, Rebecca Smith, Watkin and Wiggins

Absent/Did Not Vote (2)

Councillors Davey and Ball (Lord Mayor)

13. **Motions on Notice**

14. **Veterans**

Councillor Jordan moved the Motion on Notice in relation to Veterans. This was seconded by Councillor Rebecca Smith.

An amendment to the Motion was moved by Councillor Derrick and this was seconded by Councillor Murphy.

The amendment proposed was as follows:

SUPPORT FOR ARMED FORCES VETERANS

As a city with strong military links, this Council welcomes the Government commitment for legislation designed to ensure service personnel and veterans are not subjected to repeated investigations on historical operations, many years after the events in question and applaud the hard work that our local MPs Johnny Mercer and Luke Pollard who in their different ways have helped ~~has done in~~ bringing this about. ~~But like Johnny Mercer MP we are disappointed that this legislation will not include Northern Ireland.~~

~~This Council believes that those that served in Northern Ireland should also be included in the legislation, especially in light of the fact that over 200 members of the terrorist organisation the IRA received letters known as ‘comfort letters’, which exempted them from prosecution for their part in the troubles in Northern Ireland.~~ that there is much more to be done in making adequate provision for veterans on a wide range of concerns relating to their former service, and that any additional support and protection should apply irrespective of where and when any veteran has served. We strongly support the views of many veterans of service in Northern Ireland during the “Troubles”, that they are not getting adequate support from the government. We also recognise that the important outcomes of the Good Friday Agreement are under threat currently and that there are increasing tensions in Northern Ireland across both nationalist and loyalist communities.

We are proud that members of our Armed Forces serve the United Kingdom, often in the most difficult and dangerous circumstances, and we know that our Armed Forces personnel having been trained to the highest professional standards, recognise their duty to operate within the law and accept that if allegations of misconduct arise, they must be properly investigated to establish whether a prosecution is necessary.

The Council notes that the government’s current intention is not to extend the provisions of the new legislation that will protect service personnel from repeated investigations to including matters of operational service in Northern Ireland, but believes strongly that our veterans deserve better.

~~Therefore, the The City Council therefore resolves to ask the Chief Executive (or Leader) to write to the new Prime Minister calling on them to end the witch hunt of former service personnel who served in Northern Ireland.~~

That the Leader of the Council should write to our MPs calling on them to continue their efforts to ensure that Armed Forces veterans are supported fully in respect of their needs post-service. Additionally, in order that the government can further consider the extension

of additional protections to include service in Northern Ireland, to ask our MPs to ensure that a clear understanding is established in Parliament of the need for robust new evidence to be the principal precursor for any re-opening of previous investigations.

The meeting was briefly adjourned to consider the amendment.

On recommencement, the meeting was again briefly adjourned to consider a point of order.

Following a debate, the amendment to the motion was agreed.

For (31)

Councillors Allen, Mrs Aspinall, Buchan, Coker, Corvid, Dann, Derrick, Evans OBE, Goslin, Haydon, Hendy, Laing, Lowry, Mavin, McDonald, Morris, Murphy, Neil, Parker-Delaz-Ajete, Penberthy, Rennie, Singh, Pete Smith, Stevens, J Taylor, K Taylor, Tuffin, Tuohy, Vincent, Wheeler and Winter

Against (24)

Councillors Mrs Beer, Mrs Bridgeman, Bowyer, Mrs Bowyer, Carson, Churchill, Cook, Darcy, Deacon, Downie, Drean, James, Mrs Johnson, Jordan, Kelly, Leaves, Mrs Leaves, Loveridge, Nicholson, Mrs Pengelly, Riley, Rebecca Smith, Watkin and Wiggins

Absent/Did Not Vote (2)

Councillors Davey and Ball (Lord Mayor)

Following a debate, Council voted on the motion as amended as follows:

For (55)

Councillors Allen, Mrs Aspinall, Mrs Beer, Bowyer, Mrs Bowyer, Mrs Bridgeman, Buchan, Carson, Churchill, Coker, Cook, Corvid, Dann, Darcy, Davey, Deacon, Derrick, Downie, Drean, Evans OBE, Goslin, Haydon, Hendy, Mrs Johnson, James, Jordan, Kelly, Laing, Michael Leaves, Mrs Leaves, Mrs Loveridge, Lowry, Mavin, McDonald, Morris, Murphy, Neil, Nicholson, Parker-Delaz-Ajete, Penberthy, Mrs Pengelly, Rennie, Riley, Singh, Pete Smith, Rebecca Smith, Stevens, J Taylor, K Taylor, Tuffin, Tuohy, Vincent, Wheeler, Ms Watkin, Wiggins and Winter.

Absent/Did Not Vote (2)

Councillors Davey and Ball (Lord Mayor)

15. **Opposition to the Scrapping of Free TV Licences for Over-75s**

Councillor Kate Taylor introduced the Motion on the opposition of the scrapping of free TV licenses for over 75's. This was seconded by Councillor Mrs Aspinall.

Following a debate, Council resolved to:

1. Ask the Leader of the Council to write to the Government to ask them to reaffirm their commitment to their own manifesto promise to protect free TV licences for over 75s until 2022.
2. Ask the Leader of the Council to write to the three Plymouth MPs to ask them to confirm their commitment to this important measure in tackling loneliness amongst older citizens in Plymouth.

For the motion (54)

Councillors Mrs Aspinall, Haydon, Coker, Dann, Evans OBE, Hendy, Lowry, McDonald, Morris, Murphy, Parker-Delaz-Ajete, Penberthy, Rennie, Singh, Pete Smith, Stevens, J Taylor, K Taylor, Tuffin, Tuohy, Vincent, Wheeler, Mrs Beer, Mrs Bowyer, Bowyer, Churchill, Darcy, Deacon, Downie, Drean, Mrs Johnson, James, Jordan, Kelly, Goslin, Leaves, Mrs Leaves, Nicholson, Pengelly, Corvid, Mrs Bridgeman, Buchan, Derrick, Neil, Mavin, Carson, Winter, Mrs Loveridge, Cook, Rebecca Smith, Laing, Riley, Allen and Ms Watkin

Absent/Did Not Vote (3)

Councillors Davey, Ball (Lord Mayor) and Wigens

16. **Food Justice**

Councillor Penberthy moved the motion on Food Justice. This was seconded by Councillor Allen.

Following a debate, Council resolved to:

1. Commit to food justice in Plymouth by nominating a Cabinet Member with responsibility of delivering food justice;
2. Request the Leader to write to the relevant minister (following the appointment of a new Prime Minister and any related Cabinet reshuffle) to ask the government to enshrine its existing commitment to U Sustainable Development Goal 2 into domestic legislation;
3. Ask the Scrutiny Management Board to establish a Select Committee to investigate the extent and causes of hunger in Plymouth and make recommendations about what can be done to tackle it; and
4. Work with existing partnerships in Plymouth to develop and implement a Food Justice Action Plan to eliminate hunger in Plymouth.

For the motion (31)

Councillors Allen, Mrs Aspinall, Buchan, Coker, Corvid, Dann, Derrick, Evans OBE, Goslin, Haydon, Hendy, Laing, Lowry, McDonald, Morris, Murphy, Parker-Delaz-Ajete, Neil, Mavin, Penberthy, Rennie, Singh, Pete Smith, Stevens, Jon Taylor, Kate Taylor, Tuffin, Tuohy, Vincent, Wheeler and Winter

Abstentions (23)

Councillors Mrs Beer, Bowyer, Mrs Bowyer, Mrs Bridgeman, Carson, Churchill, Cook, Darcy, Deacon, Downie, Drean, Mrs Johnson, James, Jordan, Kelly, Michael Leaves, Mrs Leaves, Mrs Loveridge, Cllr Nicholson, Mrs Pengelly, Rebecca Smith, Riley and Watkin

Absent/Did Not Vote (3)

Councillors Davey, Ball (Lord Mayor) and Wigens

17. **Inclusive Education and Schools**

Councillor Stevens introduced the motion on inclusive education and schools. This was seconded by Councillor Allen.

An amendment to the motion was proposed by Councillor Jon Taylor, this was seconded by Councillor Mrs Johnson.

The amendment proposed the following additions:

- Issuing advice formulated in accordance with DfE and OFSTED guidance to schools to empower them to teach an inclusive curriculum and develop a whole school approach to embed equality;
- Promoting school Diversity Week (1-5th July) and encouraging Plymouth schools to participate;

Following a debate, the amendment was accepted.

For (54)

Councillors Allen, Mrs Aspinall, Bowyer, Mrs Bowyer, Mrs Bridgeman, Buchan, Carson, Churchill, Coker, Cook, Corvid, Dann, Darcy, Derrick, Davey, Deacon, Downie, Drean, Evans OBE, Goslin, Haydon, Hendy, Mrs Johnson, James, Jordan, Kelly, Laing, Michael Leaves, Mrs Leaves, Mrs Loveridge, Lowry, Mavin, McDonald, Morris, Murphy, Neil, Nicholson, Parker-Delaz-Ajete, Penberthy, Mrs Pengelly, Rennie, Riley, Singh, Pete Smith, Rebecca Smith, Stevens, Jon Taylor, Kate Taylor, Tuffin, Tuohy, Vincent, Ms Watkin, Wheeler and Winter

Absent/Did Not Vote (3)

Councillors Davey, Ball (Lord Mayor) and Wigens

Following a further debate, Council then voted on the substantive motion and resolved to:

Request the Cabinet Member for Education, Skills and Transformation to commit to supporting Plymouth schools which undertake this necessary part of preparing young people for the world around them and which don't give in to bigotry of any kind by:

- Issuing advice formulated in accordance with DfE and OFSTED guidance to schools to empower them to teach an inclusive curriculum and develop a whole school approach to embed equality;
- Promoting school Diversity Week (1-5th July) and encouraging Plymouth schools to participate;
- Work with schools and other stakeholders to support and share good practice in promoting and delivering inclusive equality education in all schools;
- Support all those who work with children and young people to carry out their work free from discrimination and harassment.

For (54)

Councillors Allen, Mrs Aspinall, Bowyer, Mrs Bowyer, Mrs Bridgeman, Buchan, Carson, Churchill, Coker, Cook, Corvid, Dann, Darcy, Derrick, Davey, Deacon, Downie, Drear, Evans OBE, Goslin, Haydon, Hendy, Mrs Johnson, James, Jordan, Kelly, Laing, Michael Leaves, Mrs Leaves, Mrs Loveridge, Lowry, Mavin, McDonald, Morris, Murphy, Neil, Nicholson, Parker-Delaz-Ajete, Penberthy, Mrs Pengelly, Rennie, Riley, Singh, Pete Smith, Rebecca Smith, Stevens, Jon Taylor, Kate Taylor, Tuffin, Tuohy, Vincent, Ms Watkin, Wheeler and Winter

Absent/Did Not Vote (3)

Councillors Davey, Ball (Lord Mayor) and Wigens

18. **South West Forensics**

Councillor Evans (OBE) introduced the motion on South West Forensics. This was seconded by Councillor Derrick.

Following a short debate, Council resolved to:

- I. Ask our representatives on the Devon and Cornwall Police and Crime Panel to review the situation and ensure this topic is scrutinised, with the results reported back.

For (51)

Councillors Allen, Mrs Aspinall, Bowyer, Mrs Bowyer, Mrs Bridgeman, Buchan, Carson, Churchill, Coker, Cook, Corvid, Dann, Derrick, Deacon, Downie, Drear, Evans OBE, Goslin, Haydon, Hendy, Mrs Johnson, James, Jordan, Kelly, Laing, Michael Leaves, Mrs Leaves, Mrs Loveridge, Lowry, Mavin, McDonald, Morris, Murphy, Neil, Nicholson, Parker-Delaz-Ajete, Penberthy, Rennie, Riley, Singh, Pete Smith, Rebecca Smith, Jon Taylor, Kate Taylor, Tuffin, Tuohy, Vincent, Ms Watkin, Wheeler and Winter

Absent/Did Not Vote (6)

Councillors Davey, Stephens, Darcy, Ball (Lord Mayor), Mrs Pengelly, Wigens

19. **Urgent Key Decisions to be reported**

Councillor Coker gave an update on urgent key decisions taken since the last meeting. The update was seconded by Councillor Lowry.

The funding for Tranche 1 of the Transforming Cities Fund needed to be spent within this financial year (2019/20) and spend could not occur before a formal decision was made. The funding was time critical and projects were at an impasse until a formal decision was made. The programme was deemed low risk, only £57,765 of S106/PCC funding will be added to the capital programme compared with the £7,594,850 external award. A decision could not have been taken any earlier as the announcement was just before the pre-election period.

Council noted the urgent key decision taken by the Leader in line with due process and published on 13 June 2019.

20. **Questions by Councillors**

	From	To	Subject
1	Councillor Carson	Councillor Pete Smith	State of bowling greens in Plymouth
	Response: Watering systems on the Hoe have not been operational for a number of years. Work is underway with a contractor to improve conditions in the short term and results will be monitored. Maintenance schedules are also in development.		
2	Councillor Deacon	Councillor Haydon	CCTV on housing estates including areas of Southway
	Response: CCTV has been installed in some areas, if specific areas are identified as requiring CCTV Councillors should raise these – there are however restrictions as to how and where CCTV can be implemented.		
3	Councillor Ms Watkin	Councillor Dann	JennyCliff and MountBatten Beach Closure due to asbestos
	Response: It is believed the source of the asbestos is historic and efforts are ongoing to remove this as soon as possible. A full response will be provided outside of the meeting.		
4	Councillor Rebecca Smith	Councillor Dann	Charges for removal of waste at Charities
	Response: Alliance Contract already provides £8m for charitable work. A full response will be provided outside of the meeting.		
5	Councillor Mrs Bowyer	Councillor Laing	Training for adoptive parents and special guardians
	Response: A full response will be provided outside of the meeting.		
6	Councillor Mrs Loveridge	Councillor Haydon	Drug testing of licensed door staff in Plymouth

	Response: This is the responsibility of the licensed premises		
7	Councillor Drean	Councillor Coker	Abandoned Caravan
	Response: A full response will be provided outside of the meeting.		
8	Councillor Kelly	Councillor Haydon	Dog Fouling
	Response: Non-uniformed enforcement will be in place as well as raising awareness		
9	Councillor Bowyer	Councillor Lowry	Vandalism of play equipment
	Response: We will look at our play parks across the city and what can be done, there are over 100 play parks		
10	Councillor McDonald	Councillor Kate Taylor	Lack of funding in public health directorate
	Response: Statutory services will need to be reviewed		
11	Councillor Kelly	Councillor Lowry	Update on borrowing proposal to balance budget
	Response: Proposal not signed off yet, work is ongoing with external auditors		
12	Councillor Jordan	Councillor Penberthy	Number of student HMO's back into domestic use
	Response: A full response will be provided outside of the meeting.		
13	Councillor Mrs Pengelly	Councillor Dann	Seeds from wildflowers and removal of weeds
	Response: We cannot cut back wildflowers until the end of the season or they will not grow back. There is an issue with weeds and a four week rolling programme is in place around the city		
14	Councillor Penberthy	Councillor Haydon	How to report suspected domestic violence
	Response: If concerned you should contact the police in the first instance. Plymouth Domestic Abuse Service can provide support.		
15	Councillor Nicholson	Councillor Haydon	Access to customer complaints service for the elderly
	Response: We are trying to encourage digital access but customer service agents will help those that can't access these services.		
16	Councillor Mrs Johnson	Councillor Haydon	Customer service standards for answering calls to the service centre

	Response: A full response will be provided outside of the meeting.		
17	Councillor Deacon	Councillor Dann	Waste bin collections
	Governments is looking at waste collection across the country but there are no plans for changes at present. We need to increase recycling.		
18	Councillor Bowyer	Councillor Kate Taylor	Adults with autism or learning disabilities in special units
	Response: A full response will be provided outside of the meeting.		
19	Councillor Rebecca Smith	Councillor Pete Smith	Plans for VE day celebrations 2020
	Events will not be reduced to due to Mayflower celebrations		
20	Councillor Nicholson	Councillor Dann	Rubble facility at Chelson Meadow
	A full response will be provided outside of the meeting.		
21	Councillor Kelly	Councillor Evans OBE	Sutton Lock Bridge and impact of gate closure
	The lock bridge and operation of it is the responsibility of Sutton Harbour		
22	Councillor Drean	Councillor Coker	Review of Living Streets Budget
	Officers have been asked to provide information of what each individual Councillor has spent from the Living Streets Budget so an evaluation of use can take place.		

Please note that questions, answers, supplementary questions and supplementary answers have been summarised.